

Choose the right reservation type based on your need of flexibility



NO REGRETS! – The reservation CAN NOT be modified or cancelled

I accept that this reservation is non-refundable and non-modifiable. This is the lowest price offered but offers no flexibility compared to the other reservation types.

Date changes before arrival – No
Refund before arrival – No
Date changes during stay – No
Refund during stay – No



WHAT IF? – The reservation can be modified or cancelled BEFORE ARRIVAL at an extra charge

I want to have the possibility to modify my reservation before arrival but realize that changes will come at a small cost. Modifications and cancellations can be made within the notice period before arrival.

Date changes before arrival – Yes
Refund before arrival – Yes
Date changes during stay – No
Refund during stay – No



I SET THE RULES. – The reservation can be modified or cancelled BEFORE ARRIVAL and DURING THE STAY free of charge

I need the freedom to modify my reservation before and during the stay without extra charges. Modifications and cancellations can be made within the notice period before arrival or during my stay.

Date changes before arrival – Yes
Refund before arrival – Yes
Date changes during stay – Yes
Refund during stay – Yes

Reservation types

Terms and conditions

CHOOSE YOUR RESERVATION TYPE*

NO REGRETS!

WHAT IF?

I SET THE RULES.

Date changes before arrival



20 €



*Rescheduling anytime in case of sickness before arrival***



50 €



*Cancellation & refund before arrival****



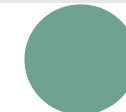
20 €



Date changes during the stay



*Cancellation & refund during the stay****



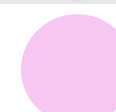
Change of a Forenom location



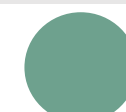
20 €



Change of person(s) staying in the apartment



10 €



** The reservation type has to be selected upon reservation.*

*** Doctor's certificate has to be provided.*

**** The reservation type fee will not be refunded and the additional fee will be charged when applicable.*



Free of charge



Additional fee



Not allowed

Reservation Types

What if? –reservation type entitles modifications and cancellations within the notice period before the reservation starts. Modifying or cancelling within a shorter notice is not possible.

I set the rules. –reservation type entitles modifications and cancellations within the notice period before the reservation starts and during the stay. When a reservation is cancelled with shorter notice than the stated notice period, the remainder of the full notice period will be charged. Note that when the open- ended agreement is chosen instead of the fixed agreement the open-ended agreement notice period will be followed. Other terms of the “I set the rules” –reservation type apply to open-ended agreements.

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Notice periods for modifying the dates or cancellation

RESERVATION LENGTH

NOTICE PERIOD

1 – 6 nights reservation	One (1) night in advance
7 – 29 nights reservation	Seven (7) nights in advance
30 – 89 nights reservation	Fourteen (14) nights in advance
90 – 179 nights reservation	Twenty one (21) nights in advance
180 nights and longer reservation	Thirty (30) nights in advance